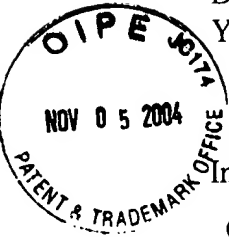


Docket No. YOR919990349US1
YOR.121



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Gee-Gwo Mei, et al.

Serial No.: 09/421,363

Group Art Unit: 2645

Filed: November 19, 1999

Examiner: Olisa Anwah

For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU
FOR AN INTERACTIVE VOICE RESPONSE SYSTEM

Honorable Commissioner of Patents
Alexandria, VA 22313-1450

NOTICE OF CHANGE OF ADDRESS

Sir:

Please be advised that the correspondence address of attorneys of record in the above-identified application has been changed to:

McGinn & Gibb, PLLC
8321 Old Courthouse Road, Suite 200
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Please change the records in regard to the above-identified application accordingly and direct all telephone calls to the number shown above.

Respectfully submitted,

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Date: 11/5/04

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